



Thank you for purchasing an LDC product. Designer concrete is simple to maintain and we're sure that you will enjoy yours for years to come. Concrete will patina beautifully over time, however being a porous handmade product, a little care must be taken to keep the surface looking good for years to come. Keeping the sealer in good condition is key.

- Wipe up all spills immediately. Wipe as you go, using a soft damp cloth.
- If you encounter stubborn stains, use a mild non-abrasive PH neutral cleaner. Eco-friendly options are encouraged and always use a clean soft cloth. No harsh bathroom cleaners or citrus/acidic based products.
- Avoid exposure to products with high PH levels, paint strippers, bleach, nail polish remover, toothpaste, soaps and other beauty products and cosmetics as these contain many different chemicals that may compromise the sealer if left on the surface for prolonged periods. If exposure occurs, rinse immediately with water to neutralise effect, then follow usual cleansing procedure.
- Your basin has been fully sealed, and these differ from porcelain/ceramics which are glazed and impervious to liquids. Do not leave moist or wet products directly on concrete for a prolonged period, nor fill the basin for longer than 15 minutes. We advise using coasters or dishes under soap dispensers & plants and wipe regularly, allowing accumulated water underneath to dry out. *Rule of thumb - if it's wet, wipe it up.*
- You may notice the concrete darken around areas where water and damp items are left on the surface. This is normal and will evaporate naturally, as our sealer is water-based and breathable, meaning it allows water vapour to move through the sealer, but should not easily let tannins from staining agents through.
- Take care to avoid scratching by dragging hard or sharp items across the surface.
- Use coasters or padding under anything with sharp edges.  
Treat as you would other premium porous materials such as marble or timber. It is different from porcelain.
- Our concrete basins have been made for the purpose of washing hands, cleaning teeth, etc. Do not place random objects in the basins. Use outside that reasonably intended of a hand basin won't be warranted.
- All products contain different agents which may stain any surface. Please take due care.
- If in doubt, please contact us as soon as practicable.
- Water-based, non-emitting penetrating hybrid sealer. Ultra low VOC.
- Reapplication of sealer is recommended every 5-10 years depending on wear and use.

***We want you to enjoy the natural beauty that is so characteristic of concrete,  
and with a little care, these products can last you a lifetime.***

Please note: Luxcrete Designer Concrete's Care and Maintenance Guide must be read in conjunction with Luxcrete Designer Concrete's Warranty. Warranty non-existent on products sold as samples and seconds.